## OVERCOMING AMEX: Multi-sided Platforms and Antitrust

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## The Amex Problem

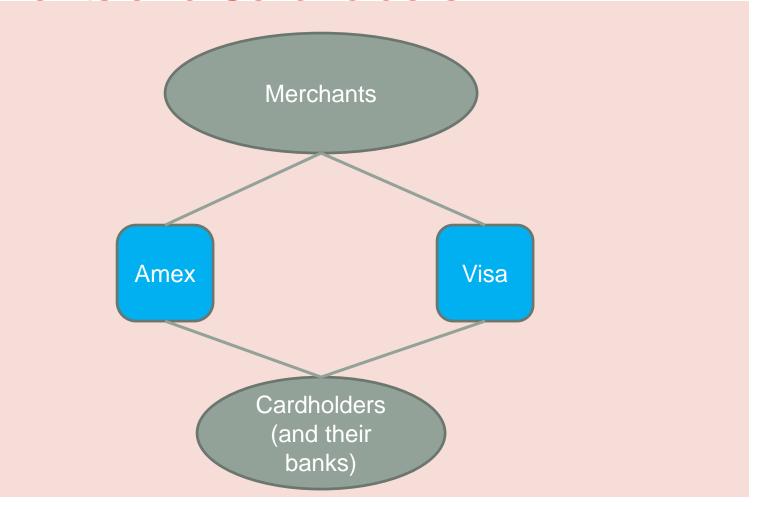
United States v. American Express Co., 838 F.3d 179 (2d Cir. 2016), cert. granted, Ohio v. American Express Co., 2017 WL 2444673 (U.S. Oct. 16, 2017) (No. 16-1454)

- Appellate decision makes "false negatives" more likely
  - failure to find an antitrust violation when multi-sided platforms exercise market power
- The Supreme Court has the opportunity to fix the problem

## Platforms: Institutions and Economics

- Platforms enable or facilitate a direct interaction between the users on its sides
  - Often allowing the platform to take advantage of network effects
- Platforms that connect vendors and shoppers
  - supermarkets, shopping malls, Amazon
- Platforms that connect advertisers and consumers
  - newspapers, cable channels, Google, Facebook
- Platforms that connect merchants and cardholders (and their banks)
  - payment systems

Payment System Platforms Connect Merchants and Cardholders



### Platforms: Institutions and Economics con'td

### Pricing

- Platforms may set a high price (high margin) to end users on one side and a low price to the other end users
  - Depends on price and participation elasticities

#### Competition

 Competition among platforms (or potential entry) may keep a platform as a whole from earning supracompetitive profits, even if prices (margins) are high on one side

#### Harm to platform competition

- When rival platforms don't compete aggressively, or a platform (or colluding group) prevents price erosion by excluding rivals (or entrants)
- Prices on one or both sides will be higher than with competition and the platform will earn supracompetitive profits

## Amex (2d Cir. 2016): Competitive Effects

- District Court found that Amex's "nondiscrimination" provisions harmed competition
  - Prevented payment systems platforms from competing by discounting fees to merchants
  - By stopping merchants from steering consumers
  - Fees to both merchants and cardholders were higher industry-wide (not just Amex's fees)
- Appellate panel described a theoretical benign alternative
  - Higher fees to merchants could intensify competition for cardholders
  - Leading to (fully) offsetting reductions in fees to cardholders
- Yet the District court found that both merchants and cardholders paid more

## Amex (2d Cir. 2016): Method of Analysis

#### District Court

- Analyzed nondiscrimination provisions in separate (yet interrelated) product markets
  - network services (used by merchants)
  - general service cards (used by cardholders)
- Found competition was harmed in network services, with adverse effects in both markets
- Rejected Amex's proposed procompetitive justifications

#### 2<sup>nd</sup> Circuit

- District court should have defined a single market encompassing the services provided to both cardholders and merchants
- Hence the district court should have computed the market price as a net price
  - Merchant fee less reward paid to card user (potential offsetting benefit to cardholders)

## Problems with the Appellate Holding on Market Definition

- Unnecessary to define a single market in order to account for effects on both sides of the platform
- Single market approach fosters analytical confusion in market definition
  - Network services and general service cards are demand complements not substitutes
  - The implications of feedback effects between the platform sides for a platform's incentive to raise price can and should be addressed in competitive effects analysis

# Problems with the Appellate Holding on Market Definition, cont'd

- Single net price requirement fosters analytical confusion and error in competitive effects analysis
  - Defining a single net price led the 2<sup>nd</sup> Circuit to make analytical errors
    - Described plaintiff's initial burden in terms of Amex's net price, not the market price
    - Rejected the district court's finding that higher prices on one side were not fully passed through to the other side, apparently as a matter of law
  - Confusing or impossible to analyze competitive effects with a single net price in many other antitrust cases involving platforms
    - Amex's unusual facts: each transaction involves both sides and neither group of end users has practical non-platform alternatives

# Problems with the Appellate Holding on Market Definition, cont'd

- Appellate approach makes false negatives (failure to identify harmful conduct) more likely
  - Focus on a single net price subverts or prejudges the rule of reason's burden-shifting framework to favor defendants
  - Focus on Amex's net price (as opposed to the market price) improperly excludes adverse effects on merchants and cardholders using rival cards
- Antitrust law's convergence toward a common burdenshifting approach under Sherman Act §1, Sherman Act §2, and Clayton Act §7 exacerbates the potential threat

## Conclusion

- The District Court properly found that Amex's nondiscrimination provisions harmed competition
- The 2<sup>nd</sup> Circuit's analytical approach makes false negatives more likely
  - On the Amex facts and in other antitrust cases involving platform competition
- The Supreme Court should reverse the 2<sup>nd</sup> Circuit and affirm the district court