

Managing Social Determinants of Health through Home Based Services

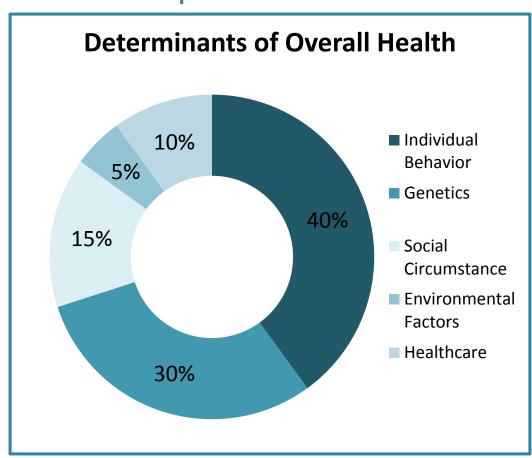
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Determinants of Overall Health

Medical care alone has a limited impact on overall

population health

Paired with individual behaviors and Social Determinants of Health the impact of medical care could be significantly enhanced



Source: Beyond Health care: The Role of Social Determinants in Promoting Health and Health Equity, Kaiser Commission on Medicaid and the Uninsured, November, 2015



Social Determinants of Health

Social determinants of Health result in billions in

additional costs annually

Health Related Social Needs

- Housing Instability/Homelessness
- Food insecurity
- Transportation
- Education
- Utility needs
- Interpersonal violence
- Family and social supports
- Employment and Income

Impact on Health Outcomes

- One-third of deaths are directly attributable to SODH
- Twice the rate of depression 60% higher prevalence of diabetes
- > 50% higher prevalence of high cholesterol and elevated hemoglobin A1c, a signal of diabetes
- More than double the rate of ER visits
- More than double the rate of no shows to clinic appointments



Where you live matters

Your zip code may be more important than your genetic code in predicting risk

Risk Score: 76 (High Risk)



Median income:

90002: **~\$15,000** 90049: **~\$205,000**

Census data

Nearest RX:

90002: **2.6 miles** 90049: **0.3 Miles**

Google Maps: Public Transit



Risk Score: 36 (Low Risk)
PATIENT B

Age: 42 Gender: M Race: Hispanic Marital Status: Single Height: 5'11 Weight: 200 lbs Address: Los Angeles, CA 90049 Language: English, Spanish

Symptoms: Coughing, fever
Diagnosis: Pneumonia
Chronic Illness: Type I Diabetes

Medication: Lantus

Grocery Spend

Patient A spend: \$120
Patient B spend: \$350
Weekly expenditures

Pharma Adherence

Patient A: **45%**Patient B: **95%**Pharma claims

Source: CareCentrix



Social Risk and VBP Models

Value based purchasing models are driving a new focus on social risk factors which have contributed to reduced revenues and higher costs

Hospital Readmissions

 Dual enrollment was associated with 24-67% higher odds of readmissions across conditions.

Medicare Advantage

 Duals, low income, black, rural and disabled beneficiaries experienced worse outcomes on many to most MA Star ratings.

ACOs

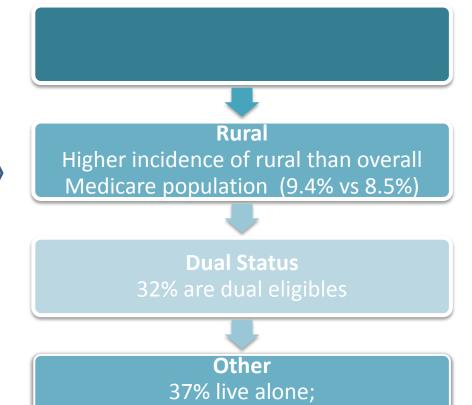
- Dual enrolled, black, and disabled were more likely to be readmitted.
- ACOs in the highest quintile for social risk factors had comparable quality measures but higher cost benchmarks



Home Based Care and SDOH

In the battle to ameliorate the effects of SDOH, home based care providers are an underutilized resource

Medicare home health utilizers are at a higher risk of suffering the adverse effects of SDOH than the general Medicare population



51% have 5 or more chronic conditions

Source: Home Health Chart Book, 2017, Avalere Health



Home Based Care and SDOH

Home health providers currently provide a number of services which support SDOH initiatives



OASIS gathers data on race/ethnicity, Medicaid eligibility, risk factors (smoking, drugs, alcohol, living situation). More can be acquired through observation and interviews.

The Home Care Transformation

New market entrants are redefining the home care industry

Connecting Families and Caregivers

Companies like
 CareLinx, Honor,
 Home Team are
 offering discounted
 rates by selling
 direct to consumers
 through on-line
 portals

Predictive Analytic Solutions

Companies like
 Medalogix, Vivify
 and CareCentrix
 are using analytics
 to predict
 outcomes and
 provide the right
 care at the right
 time to manage
 value

Creating a Hospital at Home

 Numerous firms are offering inhome technology to monitor patients 24/7 improving care management and reducing costs



Where Home Care and SDOH Converge

The shift from facility based care to the evolving home care model creates greater opportunity to manage the impact of SDOH for at-risk populations and to improve outcomes

- Providing less costly alternatives to facility based care
- Improving accessibility to care for at-risk populations
- Increasing the availability of aids to help with ADLs to improve quality of life
- Reducing hospital readmissions
- Improving Medication Adherence
- Improving the management of chronic conditions



Enabling the Home Care Response

Future public policy initiatives can effectuate the role of home care in responding to SDOHs

- Integrate SDOH measures into Home Health Comprehensive Assessment:
 - transportation,
 - food insecurity,
 - education,
 - utility needs,
 - interpersonal violence,
 - income,
 - family and social supports
- Incorporate SDOH outcomes measures into Home Health Stars reporting
- Incorporate incentives for SDOH service identification and coordination into home health payments



Enabling the Home Care Response

Payers and new entrants can further enable the role of home care in managing SDOH

Payers

- Encourage home care providers to gather further data on SDOH and create mechanisms to incorporate into EHRs
- Create processes to enable and coordinate with home health providers to arrange transportation, meals, and other SDOH services
- Provide financial incentives to agencies to provide these services

New Entrants

- Incorporate SDOH data into Home Health predictive analytic solutions
- Enhance interoperability between SDOH providers, home care providers, other providers and payers
- Create consortiums of SDOH and home care providers to contract with payers and direct to consumers

